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Data Exchange (FSDX)

Frequently Asked Questions

(FAQs)

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1 Introduction

The Frequently Asked Questions (FAQ) for the Food Safety Data Exchange (FSDX) program may be updated for certain FSDX releases.

This document is organized into seven sections:

- Introduction
- Point of Contact (POC)
- Top FAQs
- FSDX Portal
- FSDX System-to-System (S2S)
- FDA Systems Retirement
- Overall FSDX, including Inspection, Inventory, and Sample data sharing capabilities in addition to Training

2 Point of Contact (POC)

For additional information, contact the Apps Desk via the [Contact Us page on FSDX Portal](#), to share feedback and/or questions that could be included and answered in the document. Feel free to mention the FSDX FAQ in the correspondence.

3 Top FAQs

This section describes the top ten FAQs identified by the FSDX team based on FSDX discussions with the FDA and regulatory partners.

3.1 What is the FSDX program and FSDX Systems?

The FSDX program enables electronic information sharing between regulatory partners and the U.S. Food and Drug Administration. The FSDX program supports the [Food Safety Modernization Act](#) (FSMA), national [Integrated Food Safety System](#) (IFSS), [Partnership for Food Protection](#) (PFP), [Domestic Mutual Reliance](#) (DMR), and more for a safer food supply.

The FSDX systems include two IT systems to support secure data exchange of inventory, inspection, and sample data: FSDX Portal and System-to-System. The FSDX Portal is a web portal. The System-to-System is a set of web services and uses the technical components such as XML, Java, and Soap Web Services. The FSDX systems also include the FSDX Client which supports the submission of sample data (i.e., collection, receipt, and analysis data) to FDA.

The [FSDX One Pager](#) provides a quick overview of the FSDX program and the [About Page on the FSDX Portal](#) provides additional information about the current FSDX capabilities and the recent releases.

3.2 Can a regulatory partner participate in both FSDX systems (S2S and FSDX Portal)?

Yes. A regulatory partner can choose to participate in either one or both FSDX systems. The S2S provides direct electronic data exchange between a regulatory partner and FDA systems, which requires IT resources and effort by a regulatory partner. FSDX Portal is a website for a regulatory

partner to exchange data with the FDA. It does not require system integration effort by a regulatory partner.

3.3 Does a regulatory partner require agreements to participate in the FSDX program?

Yes. the Long Term Food, Feed and Cosmetics 20.88 agreement is required to participate in the FSDX program. Additionally, a Memorandum of Understanding (MOU) and Interconnection Security Agreement (ISA) are required to participate in the S2S, along with a Non-Disclosure Agreement (NDA) for uploading attachments.

3.4 How does participation in the FSDX program help a regulatory partner?

Participation in the FSDX program provides a regulatory partner with the improved information sharing capabilities with the FDA. At a minimum, it eliminates dual data entry in the State's system and the FDA's system and challenges associated with the related data updates. FSDX Portal is envisioned to be the centralized and comprehensive portal for all the electronic data exchange between regulatory partners and the FDA. Additional FDA data that will benefit a regulatory partner may be made available to partners in the future.

3.5 How does a regulatory partner sign-up for an FSDX capability?

Regulatory partners should contact the Apps Desk via the [Contact Us page on FSDX Portal](#), or contact the FDA state liaison or field management to indicate participation interest. In certain instances, the FDA reaches out to the regulatory partner based on various FDA initiatives and FSDX outreach. Every participation request is reviewed and approved by the FDA.

3.6 How can a regulatory partner engage with the FDA on the PFP and FSDX program?

Regulatory partners play an important role in the FSDX program. The FDA recommends that every regulatory partner participate in the FSDX program. Regulatory partners are encouraged to build awareness of the FSDX program, provide state perspective of the data sharing, and influence the priorities and scope of FSDX data sharing capabilities. A regulatory partner could participate in the appropriate workgroups (WGs), coffee talk articles, newsletters, or recurring standing meetings.

- Coffee Talk Articles – Quarterly articles focused on sharing perspectives and guidance from an FSDX stakeholder or participant. For more information, see the [PFP site](#).
- Inspection and Inventory WG – Standing meetings with participating regulatory partners to discuss about FSDX System-to-System Inspection and Inventory data sharing capabilities.
- PFP IT WG Newsletters – Quarterly e-newsletters focused on various PFP IT WG activities related to the FSDX program including a spotlight on FSDX stakeholders or participants. For more information, see the [PFP site](#).
- PFP IT WG Meetings – Standing meetings with regulatory partners to share about the FSDX program, upcoming releases, and elicit input.
- Sample WG – Standing meetings with participating regulatory partners to discuss about FSDX Sample data sharing capabilities. For more information, see the [PFP site](#).

Regulatory partners can contact FDA to gather the specifics of the above collaboration opportunities or obtain additional information about the FSDX via the [Contact Us page on FSDX Portal](#).

3.7 Does FDA provide the data exchange specifics and file format to a regulatory partner for the S2S and FSDX Portal?

Yes. The FDA provides the data fields, formats (XML schema definitions), message constructs, etc., necessary to exchange data using the S2S. For FSDX Portal, the FDA provides predefined Excel templates with data fields, data requirements, mapping information to map state data fields to the FDA data fields, and instructions to upload the files.

3.8 What is the process for a regulatory partner to request new accounts for FSDX systems?

A regulatory partner should contact the Apps Desk via the [Contact Us page on FSDX Portal](#) to request new accounts for FSDX systems. The request should include information about the users such as first and last name, agency name, email address, and DX capability information. The request goes through an FDA approval process. Once approved, the FDA authorizes and provides login credentials to the agency for the S2S or the user for FSDX Portal.

3.9 Is participation in FSDX program voluntary?

Yes. It is voluntary for a regulatory partner to participate in the FSDX program. In the future, with the anticipated eSAF retirement, regulatory partner will need to use one of the FSDX systems to exchange data with the FDA.

3.10 What FSDX systems training resources are available for regulatory partners?

Training is available for FSDX Portal users (regulatory partners and the FDA) at no cost. e-Learning courses can be accessed via the [FSDX Portal e-Learning Page](#). Knowledge Articles (KAs) are accessible via the [FSDX Portal Knowledge Articles Page](#). Instructor-led courses will continue to be offered on an ad-hoc basis.

FSDX Training resources provide the following benefits:

- On demand access for timely training, 24/7 for self-paced learning
- Clearly defined e-Learning courses with prerequisites, as needed
- Concise capability focused training for better knowledge retention
- Continuous access to reference resources

To learn more about FSDX training opportunities visit the [FSDX Portal Training Overview Page](#) or contact the FSDX Training team via the [Contact Us page on FSDX Portal](#). (See FAQ [7.4](#))

4 FSDX Portal

This section describes the FAQs about FSDX Portal, an FSDX system.

4.1 Do FSDX systems allow a regulatory partner to share an Excel spreadsheet of inspection data?

Non-Contracted Inspection data sharing via FDA defined Excel templates is available in FSDX Portal. However, Contracted Inspection data is available only in the S2S which supports data sharing via XML only.

4.2 Which browsers are supported by FSDX Portal?

For the browsers supported in FSDX Portal, click [here](#).

4.3 What Firm History (FH) data categories are available via FSDX Portal?

There are currently three available data categories in FSDX Portal:

- Program Risks
- Recalls
- Compliance Cases

Additional FH categories are available in S2S. (See FAQ 5.10)

5 System-to-System (S2S)

This section describes the FAQs about the System-to-System (S2S), an FSDX system.

5.1 Do the FSDX systems replace regulatory partner systems?

No. The FSDX systems are not intended to replace a regulatory partner's systems.

5.2 What are the steps for a regulatory partner to enable the S2S?

The FDA works with a regulatory partner to outline the systems activities to enable the S2S integration. The high-level activities can be found within the regulatory partner onboarding handbook which is part of the partner engagement package shared during the onboarding process. Additionally, integration guides are available for each S2S capability. These guides provide the Application Program Interface (API) details, data exchange messages, error handling, security aspects, etc.

5.3 Does the S2S support the sharing of inspection related documents?

Yes. For inspection data sharing, S2S supports the upload and deletion of attachments/documents along with the retrieval of the list of inspection attachments.

5.4 Do S2S and FSDX Portal offer same DX capabilities?

No. Few DX capabilities are unique to each system while few DX capabilities are available in both systems. The FSDX systems are continuously enhanced incrementally to provide additional capabilities for a comprehensive data exchange mechanism between the FDA and regulatory partners.

5.5 Are FSDX Portal and the S2S separate systems?

Yes. FSDX Portal and the S2S are separate systems yet integrated to a certain extent within the FDA's Information Technology framework.

5.6 Is a regulatory partner required to use a specific system to participate in the S2S?

No. The S2S can integrate with any system that has an ability to integrate with web services.

5.7 How long does it take for a regulatory partner to enable the S2S?

Multiple factors influence the S2S integration for a regulatory partner, such as IT systems, financial and IT resources, data capture and reporting processes, and personnel availability for integration activities.

5.8 What is the difference between the S2S and FoodSHIELD?

FoodSHIELD and the S2S are two separate systems. The S2S is an FSDX system which enables electronic data sharing from a regulatory partner's system into the FDA system. The [FoodSHIELD](#) is a web-based system for communication, coordination, education, and training among the nation's food and agriculture sectors.

5.9 Do regulatory partners purchase the S2S?

No. The S2S cannot be purchased like a commercial off-the-shelf (COTS) product. The FDA provides documentation and guidance to regulatory partners at no cost to enable the S2S integration. Regulatory partners incur their IT costs for development, testing, and other activities required for the integration.

5.10 What Firm History (FH) data categories are available via S2S?

There are currently ten available data categories in S2S:

- Compliance Cases
- Consumer Complaints
- Corrective Action Reports (CAR)
- Firm Details
- Firm Products Covered
- Inspections
- Investigations
- Program Risks
- Recalls
- Snapshot

Additional FH categories are available in FSDX Portal. (See [FAQ 4.3](#))

5.11 How are the Firm History (FH) Application Program Interface (API) services implemented?

FH services are implemented using the Representational State Transfer (REST) Service. This is the first FSDX service accessible via REST and corresponds with FDA modernization efforts. REST, with its flexible format, eliminates the necessity for backend state system modifications when adding new data elements, which is a significant benefit. However, leveraging REST services may entail some initial state development effort.

6 FDA Systems Retirement

This section describes the FAQs about the FDA systems' retirement pertinent to the FSDX systems.

6.1 Is Electronic Laboratory Exchange Network (eLEXNET) retired and why?

The eLEXNET was retired on September 30, 2020. The data sharing capabilities were transitioned to FSDX Portal. Several factors influenced the decision to retire eLEXNET. The FDA has automated and streamlined data exchanges and has increased its analytical capacity and expertise in the event of food outbreaks or large scale-food emergencies.

Food safety testing efforts have also been streamlined and improved through targeted data collection that support compliance decisions and risk analysis. Other mechanisms are currently being used for the exchange and mining of surveillance data. The [Food Safety Modernization Act](#) (FSMA) built a formal system of collaboration with other government agencies. This resulted in better information sharing and coordination, increased capacity, and capability at the state, local, tribal, and territorial level. eLEXNET does not contain all the critical information for the FDA to take enforcement action, thus it no longer meets the increased regulatory requirements. The FDA is consolidating the mechanisms by which food safety agencies and partners share information so that the FDA can more easily perform risk assessments analysis and locate problem products. The FDA is transitioning to a more streamlined data exchange solution via FSDX Portal.

6.2 Did the FSDX systems replace eLEXNET?

Yes. Certain eLEXNET capabilities were transitioned to the FSDX systems. The FDA stopped collecting surveillance, voluntary, or required data via eLEXNET on May 31, 2020. The eLEXNET was retired on September 30, 2020.

6.3 Will the FSDX systems replace the Electronic State Access to FACTS (eSAF), and what is the timeline?

Yes. FDA is planning to retire the eSAF system and migrate select capabilities to the FSDX systems. The FDA doesn't have a planned timeline.

7 Overall, FSDX Program, Systems, and Capabilities

This section describes the FAQs about the overall FSDX program, systems, and capabilities.

7.1 General

7.1.1 Is FDA approval required for regulatory partner participation in the FSDX program?

Yes. The FDA provides approval for regulatory partner participation based on certain agreements and factors determined by the FDA.

7.1.2 How does a regulatory partner request additional information about FSDX systems and capabilities?

Regulatory partners should request information via the FSDX Portal [Contact Us page](#). Links to additional resources can be found at the bottom of the [FSDX Portal About Page](#).

7.1.3 Where can users learn more about FSDX capabilities and training for the various domains such as Inspections, Samples, and Inventory?

Users with access to internet can learn more about the FSDX capabilities via [FSDX Portal](#), by selecting the respective Domain from the menu at the top right, and choosing Overview from the submenu. Additionally, the [FSDX Portal Training page](#) and the [FSDX Portal About page](#) also provide information about FSDX training, capabilities and recent release information. For more information about training, see the [Training page](#) in FSDX Portal.

7.1.4 What are the current data sharing capabilities supported by the FSDX systems?

The FSDX systems enable various data sharing capabilities across the inventory, inspection, and sample domains. For information on the capabilities, visit the [FSDX Portal About page](#).

7.1.5 How does a user access technical integration packages needed for FSDX onboarding for System-to-System?

FSDX System-to-System users can access the Technical Onboarding page by logging into FSDX Portal. Once on the Technical Onboarding page, integration packages can be downloaded for the necessary capabilities for the System-to-System onboarding.

7.1.6 Can regulatory partners participate in any FSDX system and capability?

Yes. A regulatory partner can choose to participate in any FSDX system and capability. There could be additional participation criterion for certain FSDX capabilities. For example, [Manufactured Food Regulatory Program Standards](#) (MFRPS) conformance is required to participate in FSDX non-contracted inspection capability.

7.1.7 What is FDA Product Code and how does a regulatory partner access it?

The FDA Product Code describes a specific product and is broken into the five fields: Industry, Class, Subclass, Process Indicator Code, and Product. The [Product Code Builder](#) is an online tool/application that assists in locating and building product codes. The application provides valid combinations for each of the five fields of the product code.

7.1.8 What is the process for a regulatory partner to request termination of FSDX accounts?

A regulatory partner should contact the Apps Desk via the [Contact Us page on FSDX Portal](#), to request to terminate FSDX systems' accounts for FSDX System-to-System capabilities. However, a regulatory partner need not notify the FDA about any of their state system user account changes.

Additionally, regulatory partners should inform the FDA of the intent to discontinue use of FSDX Portal user accounts. A request to deactivate the user account should be sent to the Apps Desk via the [Contact Us page on FSDX Portal](#). The FDA would then proceed with deactivating the account and notifying the requestor.

7.1.9 Do FSDX systems store data?

No. The FSDX systems store only transactional data (i.e., who sent what information, when it was sent, etc.) pertinent to the data exchange. The FSDX systems integrate with the FDA systems of record.

7.1.10 What is Domestic Mutual Reliance (DMR)?

DMR is a seamless partnership that enables the FDA and states with comparable regulatory public health systems to rely on, coordinate with, and leverage one another's work, data, and actions for a safer food supply. To learn more, visit the FDA's [Domestic Mutual Reliance webpage](#).

7.1.11 What are DMR Partnership Agreements and how do they relate to the FSDX?

The DMR Partnership Agreements help the FDA to work in cooperation with the states to support the goal of a safer national food supply. As envisioned in the FSMA, the PFP, and the [New Era of Smarter Food Safety \(NESFS\) blueprint](#), these agreements enhance the existing relationships with states and government counterparts, moving the nation toward an IFSS.

For each DMR Partnership agreement, there is a strategic plan document. The strategic plan outlines how the FDA, and the state partner will collaborate to achieve domestic mutual reliance by leveraging each other's commitment, knowledge, expertise, and regulatory resources. Joint collaborative efforts include manufactured human food firm inventory reconciliation and maintenance, data sharing, work planning, training, etc. Some of these efforts are achieved by utilizing the FSDX capabilities. Also, within the strategic plan, FSDX onboarding objectives are established. To learn more, visit the FDA's [Domestic Mutual Reliance webpage](#).

7.1.12 Will the FSDX program be expanded to include Animal Feed programs?

Yes. The DX capabilities are currently directed toward Human Food programs. The FDA is working with the [Center for Veterinary Medicine](#) (CVM) to identify capabilities that would benefit the Animal Feed programs to ensure a safe animal food (feed) supply.

7.1.13 Is Manufactured Food Regulatory Program Standards (MFRPS) compliance required for regulatory partner participation in the FSDX program?

No. The MFRPS conformance is not required to participate in the FSDX program. However, a regulatory partner must be MFRPS compliant when participating in the non-contracted inspection data exchange with the FDA via FSDX systems.

7.2 Inspections and Inventory Data Sharing

7.2.1 Does a regulatory partner have to conduct a certain number of inspections to participate in FSDX contracted inspection capabilities?

No. Per state contract for contracted inspections, a minimum of 10 inspections are expected. However, there are no minimum or maximum number of inspections that must be conducted by a regulatory partner to participate in the FSDX program.

7.2.2 Do the FSDX systems send data back to a regulatory partner?

Yes. The FSDX systems send FDA inventory data, acknowledgements, notifications, error messages, and invalid data back to a regulator partner.

7.2.3 Are there similar FSDX systems envisioned for drug manufacturing facilities in the future?

Yes. Although the FSDX program started out with food and feed programs, it could potentially be expanded to exchange different commodities and other types of data. There are also other avenues currently in place where foreign regulators can contact the FDA for information about inspectional activities.

7.2.4 Can inspection with incorrect data be returned to a regulatory partner via FSDX systems?

Yes. The FSDX systems send error messages along with incorrect data back to a regulatory partner.

7.2.5 Is the inspection and sample data submitted via FSDX available in Online Reporting Analysis Decision Support System (ORADSS), FDA system?

Yes. The inspection data is saved in eSAF, and sample data is saved in the Field Accomplishments and Compliance Tracking System (FACTS). The eSAF system continues to integrate with FACTS and

on a scheduled basis, inspection data is exported from eSAF to FACTS. ORADSS accumulates inspection and sample data from FACTS.

7.2.6 How does FDA protect the inspection documents provided by a regulatory partner?

The FDA protects all non-public information, regardless of the source. Contact the FDA Division of Information Disclosure (DID) at fdainfoshare@fda.hhs.gov for additional information.

7.2.7 What are the FDA's expectations for the safeguard of contracted inspection information?

Every regulatory partner working with the FDA is required to sign a single signature Non-Disclosure Agreement (NDA). The NDA requires the state to protect information collected during contract work and prevent disclosure to any party not covered by the contract. Contact the FDA Division of Information Disclosure (DID) at fdainfoshare@fda.hhs.gov for additional information.

7.2.8 Are the FDA firm updates allowed via FSDX?

Yes. Currently, the System-to-System allows updates for the FDA firm inventory along with the inspection data. The recommended inventory updates are inspection specific and are manually reviewed by the FDA State Liaisons or State Contract Monitors in eSAF. Post approval, the changes are propagated to internal FDA systems. Future FSDX releases shall provide two-way inventory reconciliation between the FDA and regulatory partner. The FDA firm inventory will be updated using insights from the regulatory partner during planning and inspection phases. Similarly, updates to the FDA inventory will be sent to the regulatory partner during their planning and pre-inspection preparatory activities.

7.2.9 What is the Inventory Reconciliation (IR) capability in the FSDX?

The IR capability in FSDX Portal allows a regulatory partner to submit their firm inventory via an Excel template for automated matching and reconciliation with the FDA firm inventory. The IR capability enables a regulatory partner to reconcile and correct inconsistencies in their firm inventory.

7.2.10 What happens to a regulatory partner's inventory data once submitted for IR via FSDX?

The regulatory partner's inventory is compared against the FDA inventory and the matching results are returned to the regulatory partner. Additionally, matching results enable the state liaisons to discuss inconsistencies with the appropriate regulatory partner. The reconciliation of the inventory data is completed manually outside of the IR system process. The submitted data and matching results are retained in FSDX Portal for two years.

7.2.11 Is the Food Defense Plan Quick Check (FDPQC) available for Contracted Inspections data sharing via FSDX?

Yes. The FDPQC data sharing is available via the System-to-System. This data sharing is similar to the eSAF functionality. However, the FDPQC data sharing will be available for regulatory partners in the near future.

7.2.12 What is a firm POC ID?

The firm POC ID is an FDA unique identifier for a firm's point of contact.

7.2.13 How does a regulatory partner lookup/retrieve a firm POC ID?

The FDA firm POC ID is exchanged with states as part of the inspection results data sharing capability via the System-to-System.

7.3 Sample Data Sharing

7.3.1 What is the Lab Flexible Funding Model (LFFM)?

LFFM is a cooperative agreement that is intended to enhance the capacity and capabilities of state human and animal food testing laboratories in support of an IFSS. Specifically, through sample testing in the areas of microbiology, chemistry, and radiochemistry, and the development of special projects that would support and expand that testing. This project will strengthen and improve FDA's efforts to prevent foodborne illnesses and minimize foodborne exposures through building a nationally integrated laboratory science system. It also equips partner laboratories with additional resources that can be employed to build and increase sample throughput capacity within the state.

7.3.2 Is LFFM a requirement for a regulatory partner (state lab) to participate in sample data exchange via FSDX systems?

No. LFFM is not a requirement for a regulatory partner (state lab) to participate in sample data sharing via FSDX systems. The sample data exchange is currently enabled for FDA assignments and not for surveillance purposes.

7.3.3 How should a state lab submit an analytical work package for a positive sample under LFFM?

A state lab should provide the analytical work package to the FDA State Liaison and the Emergency Response Coordinator.

7.3.4 How should a state lab submit sample results that are collected under Food and Feed contracts?

A state lab should submit sample reports and information to the FDA Program Division Director or assigned FDA designee. In the future, the sample results may be submitted via the FSDX systems.

7.4 Training

7.4.1 Is there on-demand training for FSDX capabilities?

Yes. The [FSDX Portal e-Learning page](#) contains many e-Learning courses designed for on-demand training and reference. These courses are organized by categories on FSDX Portal.

FSDX e-Learning courses are short duration videos (<10 minutes) that provide guidance and instruction on specific data sharing capabilities of the FSDX systems, particularly FSDX Portal. FSDX e-Learning courses are on-demand, virtual, non-interactive, and available to the public. For more information go to the [FSDX Portal e-Learning page](#).

7.4.2 What is a Knowledge Article (KA)?

KAs are just-in-time reference documents that provide illustration, instruction, and guidance on FSDX systems, capabilities, and related initiatives. KAs are available on the [FSDX Portal Knowledge Articles page](#).

7.4.3 Are there FSDX instructor-led courses and how can regulatory partners participate?

FSDX instructor-led courses are conducted on an as needed basis. To request an instructor-led course, contact the FSDX Training Team via the [Contact Us page on FSDX Portal](#).

7.4.4 Can regulatory partners share feedback or questions about training materials?

Yes. The FSDX training team values regulatory partner feedback to continuously improve FSDX training. Contact the FSDX training team via the [FSDX Portal Contact Us page](#).

7.4.5 How often are new e-Learning courses published?

Courses are added to the [FSDX Portal e-Learning page](#) when enhancements (new features and capabilities) are made to the FSDX systems. e-Learning courses are also updated as needed for maintenance.

7.4.6 Can regulatory partners request specific e-Learning courses, instructor-led courses, or Knowledge Articles (KAs)?

Yes, requests for specific training or KA's can be submitted to the FSDX Training team via the [FSDX Portal Contact Us page](#) for consideration.

8 Glossary of Acronyms

Acronym	Description
AFRPS	Animal Feed Regulatory Program Standards
BSE	Bovine Spongiform Encephalopathy
CAP	Cooperative Agreement Program
CI	Contracted Inspection
CVM	Center for Veterinary Medicine
DID	Division of Information Disclosure
DMR	Domestic Mutual Reliance
DX	Data Exchange
eLEXNET	Electronic Laboratory Exchange Network
eSAF	Electronic State Access to FACTS
FACTS	Field Accomplishments and Compliance Tracking System
FAQ	Frequently Asked Questions
FDA	Food and Drug Administration
FDPQC	Food Defense Plan Quick Check
FEI	FDA Establishment Identifier
FSMA	Food Safety Modernization Act
FY	Fiscal Year
GMP	Good Manufacturing Practice
IFSS	Integrated Food Safety System
IR	Inventory Reconciliation
ISA	Interconnection Security Agreement
IT	Information Technology
KA	Knowledge Article
LBS	Lab Business Services
LFFM	Lab Flexible Funding Model
MFRPS	Manufactured Food Regulatory Program Standards
NCI	Non-Contracted Inspection
FSDX	Food Safety Data Exchange
OII	Office of Inspections and Investigations
ORADSS	Online Reporting Analysis Decision Support System
FSDX Portal	Food Safety Data Exchange (FSDX) Portal
PFP IT WG	Partnership for Food Protection Information Technology Workgroup
POC	Point of Contact
SOAP	Simple Object Access Protocol
S2S	System-to-System
XML	Extensible Markup Language