U.S. FOOD & DRUG
ADMINISTRATION
OFFICE OF REGULATORY AFFAIRS (ORA)

**ORA Data Exchange (DX)
Knowledge Article ID# KAPPTO1**
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ORA Data Exchange (DX) Training Overview Knowledge Article

Summary

The Office of Regulatory Affairs (ORA) Data Exchange (DX) training team offers training resources designed to assist regulatory partners with ORA DX systems and corresponding data sharing capabilities. The ORA Data Exchange (DX) Training Overview Knowledge Article (KA) focuses on how to use the various data sharing capabilities across inventory (firm), inspection, and sample (lab) areas via the ORA DX systems [System-to-System (S2S), Enhanced DX client, and ORA Partners Portal (ORAPP)]. Due to the technical onboarding approach for S2S and Enhanced DX client, this KA focuses on ORAPP while inclusive of features available in all ORA DX systems. Additionally, Frequently Asked Questions (FAQs) are available to aid users in adoption, implementation, and utilization of capabilities across all ORA DX systems.

Training Resources

ORA DX training resources include **e-Learning courses**, **Knowledge Articles (KAs)**, and ad-hoc **Instructor-led courses**. The training resources are accessible via the ORAPP Training Overview page.

e-Learning Courses

The e-Learning courses are non-interactive videos (<10 minutes) that provide guidance and instructions on specific data sharing capabilities of the ORA DX systems, **particularly ORAPP**. The courses are:

- On-demand
- Virtual
- Accessible to the public via ORAPP

Knowledge Articles (KAs)

The KAs are reference documents (<5 pages) that provide guidance and instructions on specific ORA DX systems and capabilities, initiatives, and programs. The articles are:

- On-demand
- Accessible to the public via ORAPP

Instructor-Led Courses

The instructor-led courses are interactive sessions delivered by an instructor and provide structured and focused training materials, a live system demo, and practice exercises. The courses are:

- On-demand
- Virtual
- Interactive
- Limited to ORAPP users

ORAPP Training Overview Page

The ORAPP Training Overview page provides an overview of the ORA DX training program and the types of available training resources.

To access the ORAPP Training Overview page:

1. Navigate to the ORAPP Home page.
2. From the top menu, hover over the **Training** menu item.
3. Select the **Overview** sub-menu.

Figure 1: ORAPP Training Overview Page

ORAPP e-Learning Page

The ORAPP e-Learning page provides access to all e-Learning courses. As non-interactive videos with a duration of 10 minutes or less, e-Learning courses deliver key information quickly and efficiently. Refer to the **ORA DX Training Resources KA** for more details on e-Learning courses.

To access the ORAPP e-Learning page:

1. Navigate to the ORAPP Home page.
2. From the top menu, hover over the **Training** menu item.
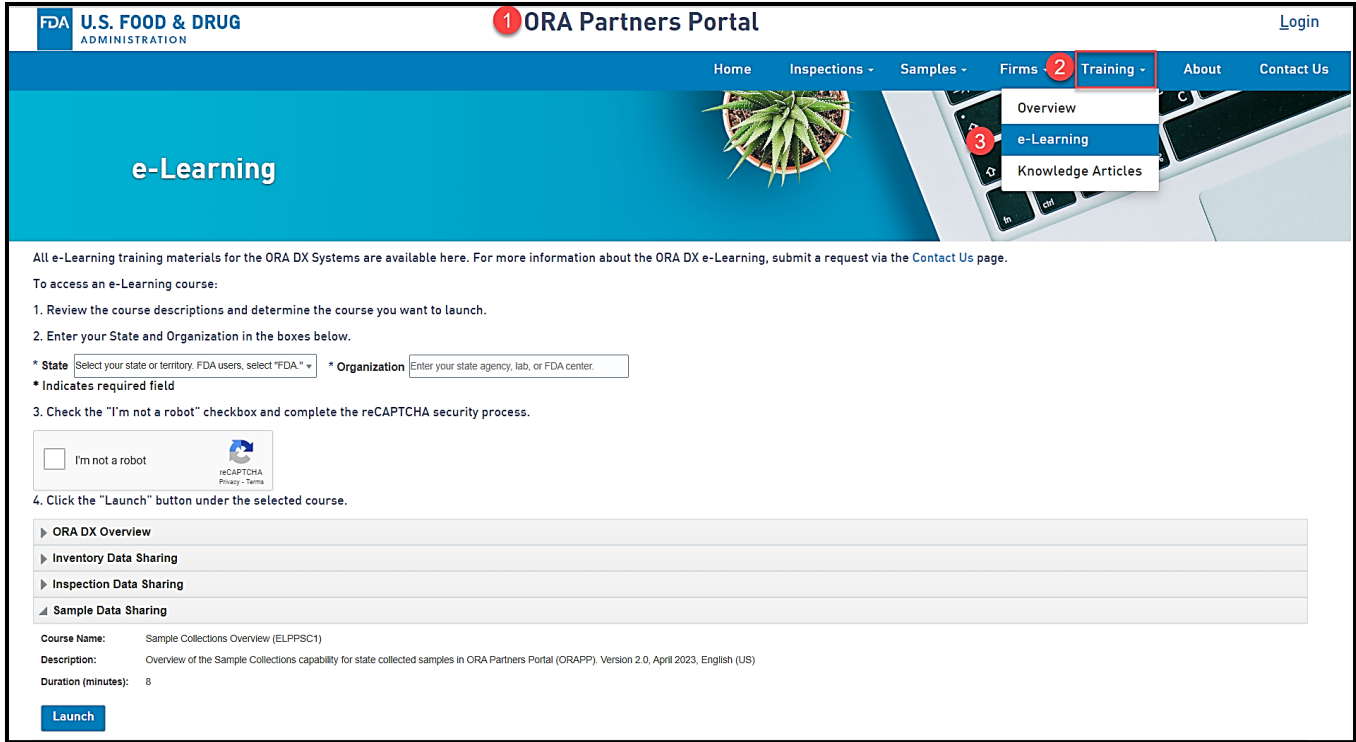3. Choose the **e-Learning** sub-menu.

Figure 2: ORAPP e-Learning Page

ORAPP Knowledge Articles Page

The ORAPP Knowledge Articles (KAs) page provides access to all ORA DX-related knowledge articles. KAs are just-in-time reference and instructional documents with images, providing information for ORA DX systems capabilities and ORA DX related initiatives.

To access the ORAPP e-Learning page:

1. Navigate to the ORAPP Home page.
2. From the top menu, hover over the **Training** menu item.
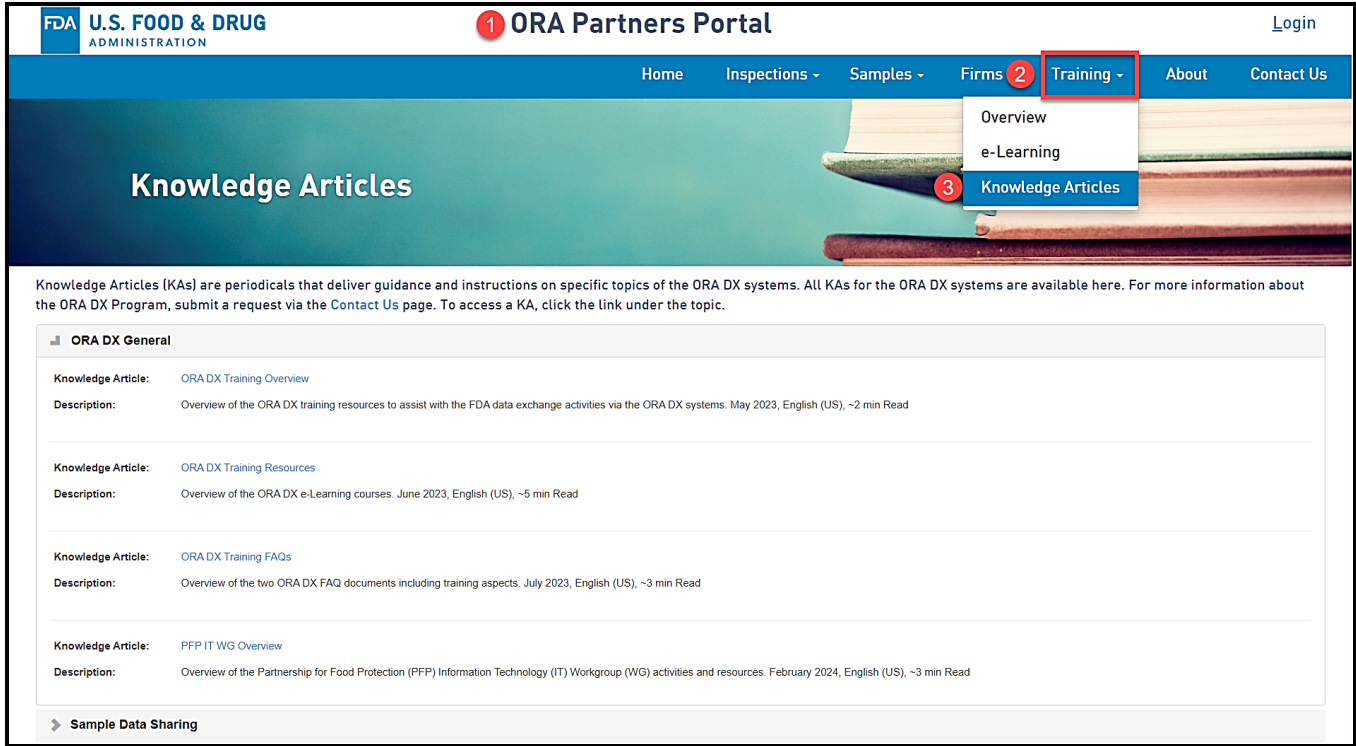3. Choose the **Knowledge Articles** sub-menu.

Figure 3: ORAPP Knowledge Articles Page

Contact Us

The ORA DX training team would love to hear from you to continuously improve ORA DX training to support regulatory partners. We invite you to contact the ORA DX training team, via the ORAPP Contact Us Page for any of the following:

- ORA DX training inquiries and support
- Request an instructor-led course, e-Learning course, or knowledge article
- Provide feedback on ORA DX training