U.S. FOOD & DRUG
ADMINISTRATION
OFFICE OF REGULATORY AFFAIRS (ORA)

ORA Data Exchange (DX)
Knowledge Article ID # KAPPTR2
May 2024

ORA Data Exchange (DX)
Frequently Asked Questions (FAQ) Knowledge Article

Summary

Frequently Asked Questions (FAQs) are easy to understand support documents in a question and answer (Q&A) format that allows users to quickly find answers to questions about the Office of Regulatory Affairs (ORA) Data Exchange (DX) program and systems.

FAQ Overview

The ORA DX program maintains two FAQ documents to support current and prospective users of ORA DX systems: **ORA DX FAQ**, and **ORA DX Sample Data Sharing FAQ**. FAQs are searchable, downloadable, and printable PDFs that contain a dynamic table of contents (TOC) for ease of navigation. Users can navigate directly to an answer by selecting a question in the **TOC** or by using the **Find** tool to search for specific information.

- **ORA DX FAQ**
  - Q&A style comprehensive document containing questions and answers regarding the overall ORA DX program and systems (ORA Partners Portal [ORAPP], System-to-System, and Enhanced DX client).
  - Organized by topics including top FAQs, ORAPP, System-to-System, FDA Systems Retirement, Overall DX Systems and Capabilities, Inspection and Inventory Data Sharing, Sample Data Sharing, and Training.
  - Accessible to the public.
  - Updated every ORA DX release.
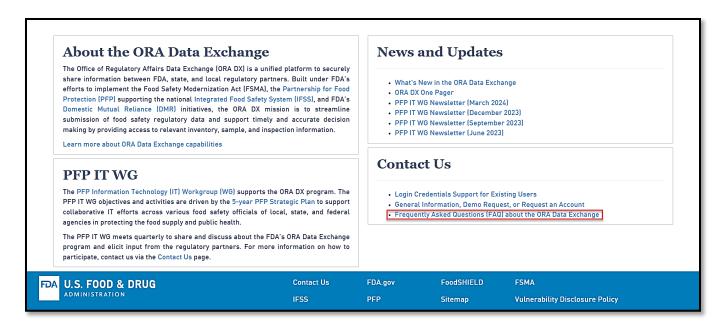- **ORA DX Sample Data Sharing FAQ**
  - Q&A style document that focuses on the Sample Collection, Receipt, and Analysis data sharing capabilities of the ORA DX systems.
  - Organized by topics including top FAQs, Sample Data Sharing, Sample Collections, Sample Receipt and Analysis, and the Glossary of Acronyms.
  - Accessible to authorized users who are logged into ORAPP.
  - Updated when there are significant changes to the sample data sharing capabilities.

Access the ORA DX FAQ

The ORA DX FAQ can be accessed via the ORAPP Homepage and Contact Us page in addition to the Partnership for Food Protection (PFP) Information Technology (IT) Workgroup (WG) site.
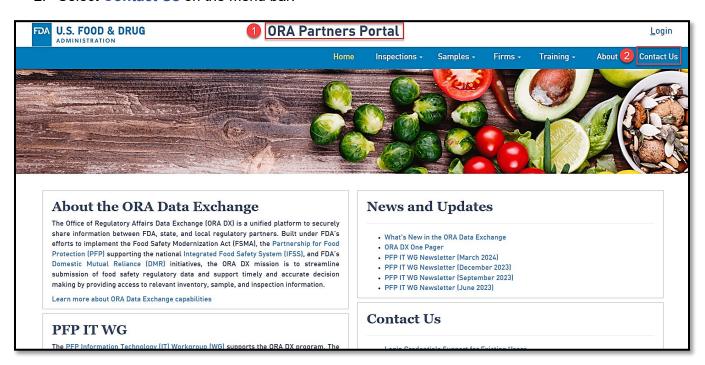
Access via ORAPP Home Page

1. Navigate to the ORAPP homepage using a web browser.
2. In the **Contact Us** section located at the bottom of the page, select the **Frequently Asked Questions (FAQ) about the ORA Data Exchange** link.

About the ORA Data Exchange

The Office of Regulatory Affairs Data Exchange (ORA DX) is a unified platform to securely share information between FDA, state, and local regulatory partners. Built under FDA's efforts to implement the Food Safety Modernization Act (FSMA), the Partnership for Food Protection (PFP) supporting the national Integrated Food Safety System (IFSS), and FDA's Domestic Mutual Reliance (DMR) initiatives, the ORA DX mission is to streamline submission of food safety regulatory data and support timely and accurate decision making by providing access to relevant inventory, sample, and inspection information.

Learn more about ORA Data Exchange capabilities

PFP IT WG

The PFP Information Technology (IT) Workgroup (WG) supports the ORA DX program. The PFP IT WG objectives and activities are driven by the 5-year PFP Strategic Plan to support collaborative IT efforts across various food safety officials of local, state, and federal agencies in protecting the food supply and public health.

The PFP IT WG meets quarterly to share and discuss about the FDA's ORA Data Exchange program and elicit input from the regulatory partners. For more information on how to participate, contact us via the Contact Us page.

News and Updates

- What's New in the ORA Data Exchange
- ORA DX One Pager
- PFP IT WG Newsletter (March 2024)
- PFP IT WG Newsletter (December 2023)
- PFP IT WG Newsletter (September 2023)
- PFP IT WG Newsletter (June 2023)

Contact Us

- Login Credentials Support for Existing Users
- General Information, Demo Request, or Request an Account
- Frequently Asked Questions (FAQ) about the ORA Data Exchange

U.S. FOOD & DRUG ADMINISTRATION

Contact Us   FDA.gov   FoodSHIELD   FSMA
IFSS   PFP   Sitemap   Vulnerability Disclosure Policy

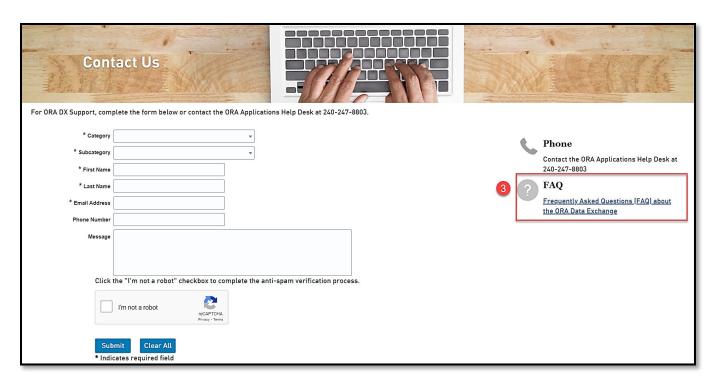3. The document opens in a separate tab within the browser.

Access via ORAPP Contact Us Page

1. Navigate to the ORAPP homepage using a web browser.
2. Select **Contact Us** on the menu bar.

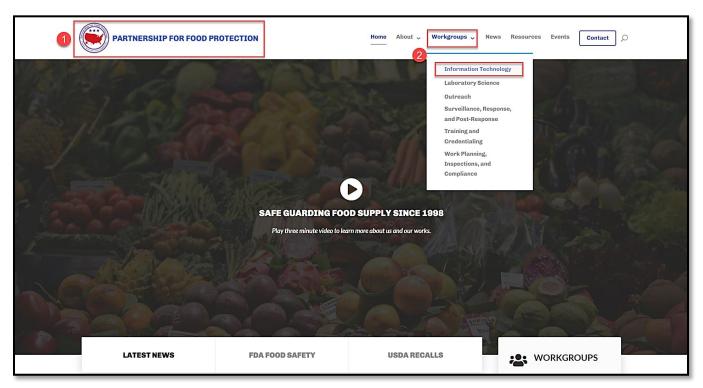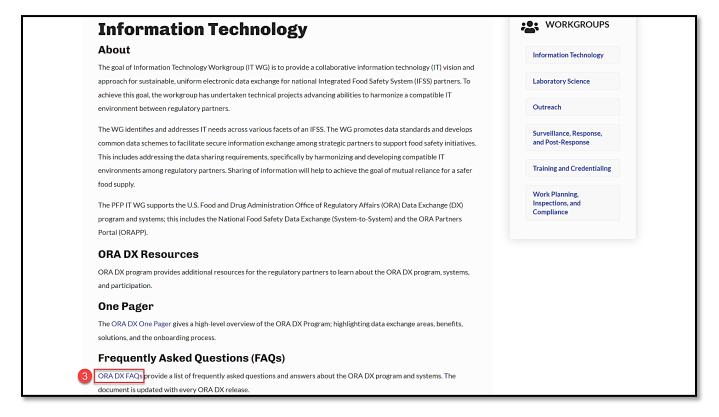3. Select the **ORA DX FAQ** link located in the FAQ section of the page.

4. The document opens in a separate tab within the browser.

Access via PFP IT WG Site

1. Navigate to the [PFP site](#) using a web browser.
2. Hover over **Workgroups** on the menu bar and select **Information Technology** on the dropdown menu.

3. Select the **ORA Data Exchange (DX) Frequently Asked Questions (FAQ)** link. The document opens in a separate window within the browser.
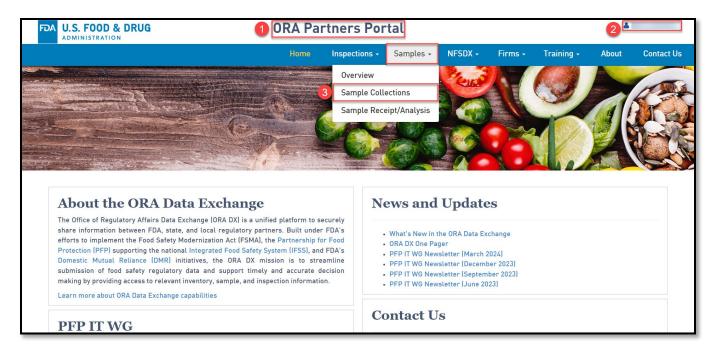

Access the ORA DX Sample Data Sharing FAQ

The ORA DX Sample Data Sharing FAQ can be accessed via the **Sample Collection Guidance Materials** located on the ORAPP Sample Collections page or via the **Sample Receipt and Analysis Guidance Materials** located on the ORAPP Sample Receipt and Analysis page.

Access via ORAPP Sample Collections Page

1. Navigate to the ORAPP homepage using a web browser.
2. **Log in** to ORAPP using the FDA provided credentials.
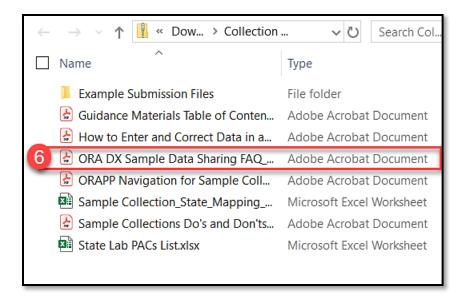3. Hover over **Samples** on the menu bar and select the **Sample Collections** submenu.

4. Select the **Download Guidance Materials** link and the **Collection Guidance Materials.zip** folder appears in the **Downloads** folder. **Note:** The location of the Downloads folder varies based on the browser used.

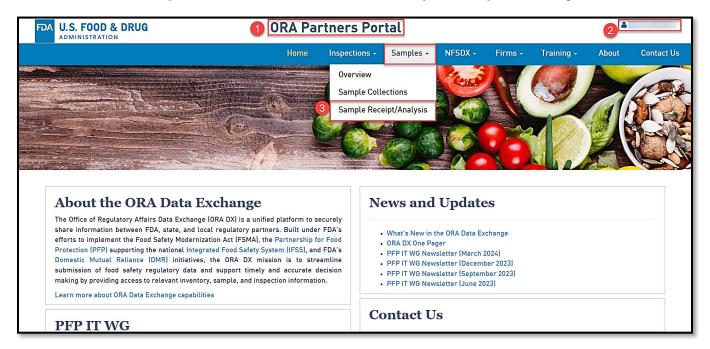5. Access the **Collection Guidance Materials.zip** folder from the **Downloads** folder.

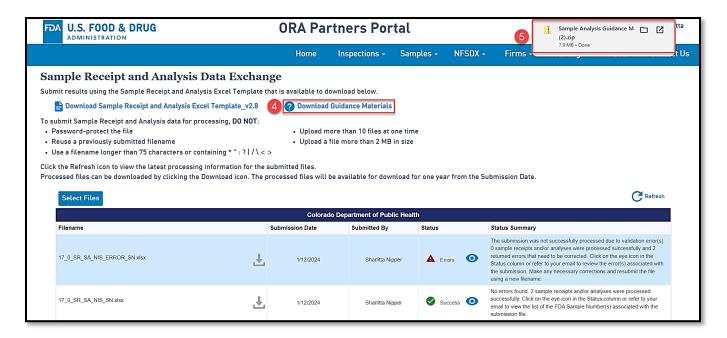6. Open the **ORA DX Samples Data Sharing FAQ** document to reference the contents.

Access via ORAPP Sample Receipt and Analysis Page

1. Navigate to the ORAPP homepage using a web browser.
2. **Log in** to ORAPP using the FDA provided credentials.
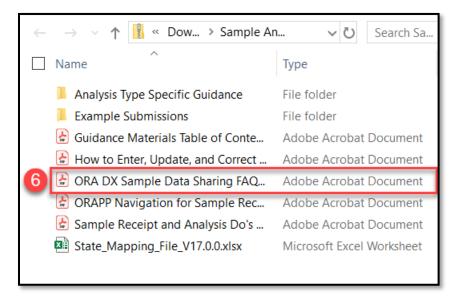3. Hover over **Samples** on the menu bar, then select **Sample Receipt and Analysis** submenu.

4. Select the **Download Guidance Materials** link and the **Sample Analysis Guidance Materials.zip** folder appears in the **Downloads** folder. **Note:** The location of the Downloads folder varies based on the browser used.
5. Access the **Sample Analysis Guidance Materials.zip** folder from the **Downloads** folder.

6. Open the **ORA DX Sample Data Sharing FAQ** document to reference the contents.

Contact Us

The ORA DX Training Team would love to hear from you to continuously improve ORA DX training. Contact us via the ORAPP Contact Us page for ORA DX training inquiries and support, course and KA requests, or to provide feedback on ORA DX training.